



Quality cannot be a goal itself, but a mean for achieving the goal – the Quality of Life.

By establishment of the B&H Quality Association there are a real preconditions for starting the process of connection in the field of quality, in the beginning at the State level, and after that at the European level.

European Quality Charter:

The "chain of quality" unites and links all the economic and social players. Quality is thus the concern of everyone and demands that everyone be involved.
(Paris, 23.10.1998.)

European Quality Vision:

The economic operators need to improve their managerial capacity, and the public administrations should facilitate the creation of an environment favourable to supporting a sustainable development of society.
(January, 2000.)



FOREIGN TRADE CHAMBER OF BOSNIA AND HERZEGOVINA

A reliable partner of the B&H Economy

B&H Quality Association become a system who successfully accomplish their vision, mission and goals.

As an EOQ Effective Member we are a part of the European Quality Family and we have all necessary preconditions for good communication and interchange of information between the all of the interested parties.

The EOQ is a crossroads of ideas, knowledge, research and information for the mutual benefit of all. In order to achive this the EOQ will act in the development and management of quality in its widest meaning, and as a key influencer in quality education.

As a B&HQA membership, our chances become greater!

The annual fee is 20 KM (10 Euro) for an individual member, or 100 KM (50 Euro) for the companies as a collective member.

Payments can be done by Internet, by post, or personally at B&HQA Secretary or B&HQA Regional Secretaries.

Be an active member of the European Quality Network!



ASOCIJACIJA ZA KVALITET U BOSNI I HERCEGOVINI

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АСОЦИЈАЦИЈА ЗА КВАЛИТЕТ У БОСНИ И ХЕРЦЕГОВИНИ

BOSNIA & HERZEGOVINA QUALITY ASSOCIATION

Fakultetska 1
72000 Zenica
Bosna and Hercegovina

www.aqbih.ba



Statute of the B&H Quality Association

Article 1.

B&H Quality Association is an association dealing with initiating, coordinating, and organising the activities related to improvement of quality culture, in all fields of human work in accordance with local and international standards.

Article 7.

Vision of the Association is to become:

- recognisable and recognised by individuals and other organisations as a reliable support in resolving the quality-related issues;
- respected by state institutions when considering quality initiatives and projects ;
- an initiator of new ideas and creator of modern solutions in the field of quality in B&H.

Article 8.

Mission of the Association is:

- promoting the idea of quality at all levels, in all fields of work, and sectors within B&H;
- assistance in transferring of modern world and European knowledge in the field of quality in B&H;
- creating conditions for networking and exchange of experience in the field of quality system management among people, organisations, and institutions in B&H.

Article 12.

The Association has the status of a legal entity with all the rights, responsibilities and liabilities set out by this Statute, which shall be obtained on the day of entering into the Registry. .



Article 13.

Association may found branch offices, that is, sections, which shall be an integral part there of and have no capacity of a legal person. Branch offices may be founded on regional and sections solely on the trade principle.

Article 14.

Membership in the Association is voluntary .

Article 15.

Members of the Association may be physical and legal persons from Bosnia and Herzegovina and other countries, which show interest and readiness for full participation in promoting the idea of quality, as well as all others accepting the principles of the Association .

Article 22.

Members of the Association have the following rights and responsibilities:

- to select and be selected in the bodies of the Association;
- active participation in the work and achieving the objectives of the Association;
- maintain personal and the reputation of the Association;
- regularly pay for the membership fee;
- meet all other responsibilities in accordance with the Statute and general documents of the Association.

Article 23.

The Association bodies are: Assembly, President, Steering Board and Supervisory Board.

Article 44.

The work of the Association is open to public.



THE MOST IMPORTANT DATES

November, 13, 2003., Zenica: Constitutional Assembly of the B&HQA

December, 23, 2003., B. Luka: The 1st Meeting of the Steering Board

April, 29, 2004: Official establishment of the B&HQA

November, 9, 2004., Mostar – A round-table:
"Bosnia and Herzegovina on the way to quality"

April, 24, 2005., Antalija: B&HQA became an EOQ Associate Member

June, 9, 2005., Sarajevo: The 2nd B&HQA General Assembly

June, 10, 2006., Tuzla: The 3rd B&HQA General Assembly

November, 16-18, 2006., Neum: The 1st B&H Quality Conference:
"With Quality toward European Integration"

November, 15-17, 2007., Tešanj: The 2nd B&H Quality Conference:
"Toward the B&H Excellence Model"

November, 16, 2007., Tešanj: The 4th B&HQA General Assembly

December, 2, 2007., Lisabon: B&HQA became an EOQ Effective Member

November, 7-8, 2008., Jahorina: The 3rd B&H Quality Conference:
"Let us free the synergy of the coherence "

Members of the AQBiH bodies:

Dr. Miroslav Bobrek, President of the Assembly

Tel.: 051 468 320; e-mail: bobrekm@blic.net

Dr. Safet Brdarević, President of the Steering Board

Tel.: 032 449 130; e-mail: sbrdarevic@mf.unze.ba

Mr. Ibrahim Plančić, B&HQA Secretary

Tel.: 032 449 120; e-mail: iplancic@mf.unze.ba

Mr. Petar Milašinović, Vice president of the Steering Board

Tel.: 051 219 545; e-mail: rzspm@blic.net

Mr. Mirsad Begić, Vice president of the Steering Board

Tel.: 033 703 316; e-mail: bqso@energoinvest.com

Mr. Mičo Jančev, Vice president of the Steering Board

Tel.: 033 215 954; e-mail: mico.jancev@chello.at

Dr. Marko Dunder, President of the Supervisory Board

Tel.: 033 400 085; e-mail: marko.dundjer@holdina.ba